

market intelligence

introduction



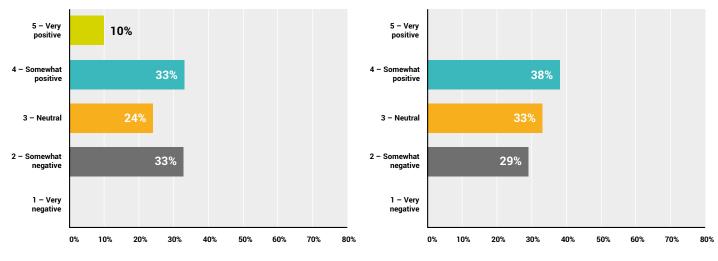
The hottest summer on record, Trump meets Kim Jong Un, a world cup semi-final... o how time has flown and already we seem to be hurtling towards Christmas at a rate of knots. "Time waits for no man" and that has very much been evident during the summer recruitment period. Candidates have had greater choice, salaries have seen significant upward pressure and counter offers have come back with a bang. We've noted the majority of candidate demand at sub VP equivalent levels and across Credit Risk, Relationship Management, Compliance, KYC/AML and Finance. In other news early HR feedback for 2019 headcount appears "conservative" with the forecast for

2018 bonuses ranging from "static" to "a healthly uplift on 2017", which neatly brings us onto this quarters hot topic. We asked about discretionary bonus expectations and candidate reliance. Thank you as always for your candid and insightful responses. Clearly the annual pay-out remains as emotive and evocative as always. Until the winter, adios...

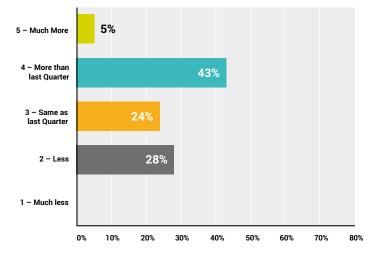
quarterly survey

These questions reflect our most common enquiries and so this regular feature is a chance to measure and share current market sentiment.

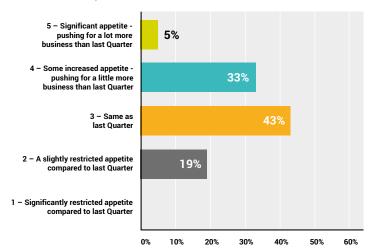
- **Q1** Looking at the next quarter only, what is your personal outlook for business confidence?
- **Q2** . . . and what is your outlook for the next 12 months?



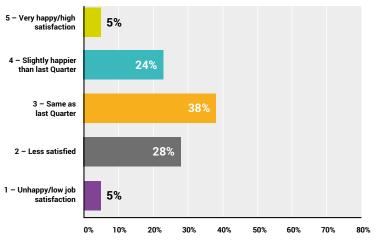
Q3 How much business has your institution written (approved and/or agreed) compared to last quarter?



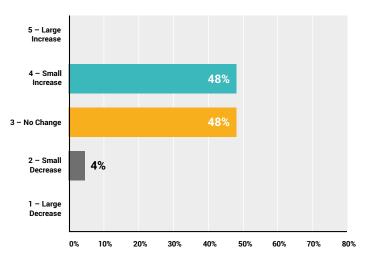
Q5 Regarding Credit Risk appetite, how 'open for business' is your institution compared to last quarter? (We refer here to the message being passed down from on high, are you being told that you want to do more or less business?)



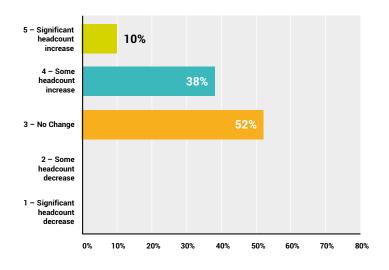
Q7 What is your current level of job satisfaction?



Q4 Has your department headcount changed since last quarter?



Q6 Is your employer looking to hire in the next 3 months?



Survey summary - Interestingly both short and medium term outlooks for business confidence have fallen into "largely neutral" territory, although 47% of responses highlighted an increase in business last quarter. Nearly a half of all respondents confirmed an increase in headcount, credit appetite was recorded as static (quarter on quarter) and looking ahead 48% recorded a desire to hire which is the highest level in 2018. Job satisfaction remains reasonably well spread around "the same as last quarter" although some responses (5%) crept into the lowest "unhappy" category for the first time this year.

Hot topic: The discretionary bonus – how much weight do we put on it when considering a role? and how much do employers deliver on suggested expectation?

".. The discretionary bonus is of course a huge consideration. However I would see it as a greater retainer of an employee than an attraction for a new employee. The reason I say this is that when considering a new role, you are unable to judge what enablers and support you might receive to achieve your goals and your ultimate bonus. A salary is certain but a bonus depends on factors that you cannot be sure you can manage ahead of arriving in a job..."

"...do well, and you'll get sensibly rewarded. Weak staff get the message loud and clear at bonus time..."

".. if you work in city financial services, your job should have a bonus element. That's the way it is and so yes, I put a lot of weight on it..."

".... This is dependent on the institution, economy, head office location and personal achievement/contribution. If I'm consistently working 40+ hours and making a positive contribution over and above the core of the role, then I'm looking for a bonus... "

"... plays a large part in overall decision making progress - i.e total expected comp. for a good performance year. Employers tend to deliver expectations..."

"... it's not about the amount it's about the expectation. If you over promise and under deliver, staff motivation drops like a stone..."

"... the focus is on salaried income. I then look to see what the policy is towards discretionary bonus and how this has been executed in the previous three periods..."

"...the principle of a bonus being subject to the performance of the business as a whole is, in itself, quite reasonable. However, if you are playing a directly measurable part in the income generation (i.e. business development/relationship management) it is also important for there to be a tangible link to the income contribution your work has generated..."

"...senior management talk bonuses up only then to blame HR and Head Office for the small pot. A bit of honesty would go a long way!..."

recent market moves

June 2018 **David Bell**

Head of Business Development, Corporate & Private Clients at Link Asset Services

June 2018 **Samta Lalan** Head of Distribution, at Nedbank

June 2018 **Fozia Chowdry** Manager, Compliance and Deputy MLRO at Mashreq Bank

June 2018 **Richard Nettleingham** Head of Compliance at Zopa

June 2018

Luke Jooste Head of Real Estate Development Lending at BAWAG P.S.K.

June 2018

Mark Guise Head of Credit Portfolio Management at Arbuthnot Latham & Co.

July 2018

Alex Upton

Sales Director, Specialist Mortgages at Hampshire Trust Bank

July 2018

Kevin Tonge Business as Operations and Strategy

Director at Hampshire Trust Bank

July 2018 Caroline Mirakian Head of Networks at Shawbrook Bank

July 2018 Lauren Maloney Business Development Manager at Bibby Financial Services

> July 2018 **Richard Brooks** Relationship Manager at Shawbrook Bank

July 2018 **Charles McDowell** Managing Director, Specialist Mortgages at Hampshire Trust Bank

July 2018

Andrew Bester CEO at The Co-Operative Bank

July 2018 **Carlos Prudencio** VP, Infrastructure Debt Advisory at Santander

> July 2018 Lisa Stringer

Lending Manager at Metro Bank

July 2018 **Adam Fullwood** GTS Sales Manager at DBS Bank

July 2018

Astrid Grey Independent Non-Executive Director at Hampshire Trust Bank

July 2018

Philip Squire Senior Underwriter at Arbuthnot Commercial Asset Based Lending Ltd

July 2018 **Miguel Borlido** Director, Receivables Purchase - Global Corporates at Lloyds Banking Group

July 2018 **Francis Raji** Asset Manager at Mount Street

July 2018

Matthew Batte Business Development Manager at Shawbrook Bank

July 2018 **Ersan Pardede** Business Development Manager at The Bank of East Asia

July 2018 John Hardie Associate Director, Debt & Structured Finance at CBRE

July 2018 **Martin King** Director, Asset Based Lending

at Lloyds Bank

newsletter | market intelligence | sept 2018

 \mathbb{C}

recent market

moves continued

July 2018

Liam Hogan Senior Associate Director, Trade Finance at Lloyds Banking Group

July 2018

Ali Khan Head of Risk at China Merchants Securities

July 2018 **Olga Berlinskaya** Senior Business Development and

Relationship Manager, Supply Chain & Trade Finance

July 2018

Bradley Street Business Development Manager at Secure Trust Bank

July 2018

Abrar Ahmed Head of Trade Finance at Ghana International Bank

July 2018

Oliver Wilson Regional Managing Director, London, Thames Valley & South at Shawbrook Bank

July 2018

Kai Hunter Head of Strategic Sales at Hitachi Capital

July 2018

Yuen Yau Lam Loan Officer at China Merchants Bank

July 2018

Sisi Wang Loan Execution at Sumitomo Mitsui Banking Corporation



August 2018 **David Robinson** Sales & Distribution Director, Residential Mortgages at Shawbrook Bank

> August 2018 **Colin Marshall** Head of Finance at China CITIC Bank

August 2018 Emmanuel Outhier Vice President at BMO Capital Markets

August 2018 **David Hayes** CRO at Emirates NBD

August 2018 **Michael Smith** Trade Finance Manager at China Construction Bank

August 2018 **Ebenezer Amarh** Senior Credit Analyst at Ghana International Bank

August 2018 **Clinton Eastwood** Head of Trade Distribution at BACB

> August 2018 Andrew Rhymer Corporate Manager at Bibby Financial Services

August 2018 **Carey Hansford** Head of Receivables at Hampshire Trust Bank August 2018 **Janki Amin** Lending Assessor at Hampshire Trust Bank

August 2018 **Yasmin Jaleel** Associate at Goldman Sachs

August 2018 **Tom Crawley** Business Development Executive at Ultimate Finance

August 2018 Johannes Wehrmann Director, Working Capital Solutions at DEMICA

August 2018 **Nick Haggitt** Head of Sales - London & South East at Ultimate Finance

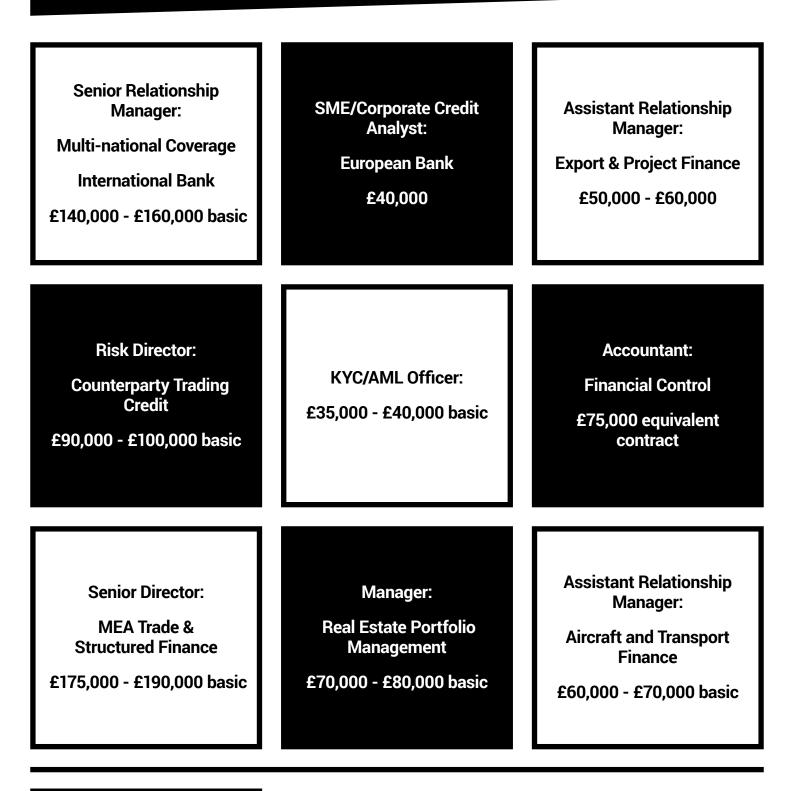
August 2018 **Steven Varty** Vice President, Working Capital Advisory at Santander

August 2018 **Zia Syed** Head of Finance at Emirates NBD

> August 2018 **Paddy Fermor** Commercial Director, Residential Mortgages

August 2018 Matthew Taylor Senior Regional Director at Ultimate Finance

a sample of current mandates on c-jamesjobs



contact us

Our door is open and all contact is treated in total confidence. If you wish to discuss your own situation, new hiring mandates, future hot topics or anything else please do use the contact details below:

c james London Head Office, Level 2, 48-54 Moorgate, London EC2R 6EJ +44 (0) 20 7240 0760 info@c-james.com



www.c-james.com