

# market intelligence

introduction



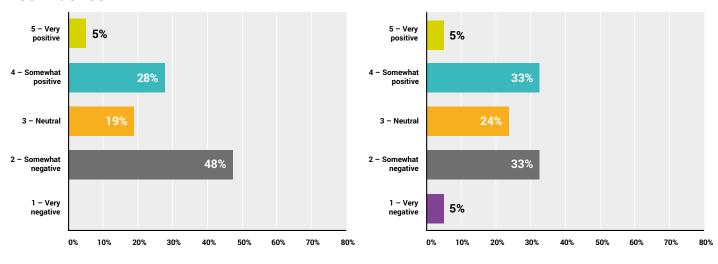
Boris Johnson is in the hotseat, England are Cricket World Champions (er... don't mention the Ashes) and the new "Strictly" line up is being announced, don't you just love the Summer? Whilst I appreciate many of you are about to go/ currently on/just back from your vacations rest assured that the City wheels continue to turn and it is "all systems go" for us here at C James. Activity is at a 5 year high with the areas of Credit Risk, Supply-Chain Finance and Commercial Real Estate Finance leading the charge. The main concentration has been in the £60-90k basic salary level, so typically your AVP/Manager level. We did flag this upturn last quarter and so we repeat to clients a word of caution - candidates are likely to have multiple options - therefore a little extra "sell" maybe required to secure your preferred candidate.

Happy reading, this quarters hot topic clearly touched a few nerves, and for those having withdrawal systems take comfort that Love Island returns again in 11 months.

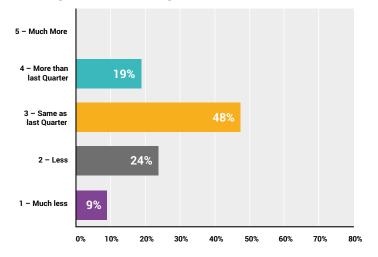
quarterly survey

These questions reflect our most common enquiries and so this regular feature is a chance to measure and share current market sentiment.

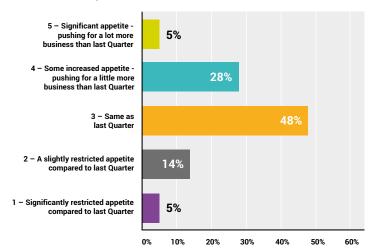
- **Q1** Looking at the next quarter only, what is your personal outlook for business confidence?
- **Q2** . . . and what is your outlook for the next 12 months?



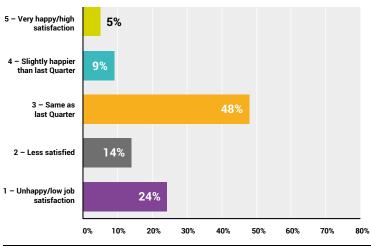
Q3 How much business has your institution written (approved and/or agreed) compared to last quarter?



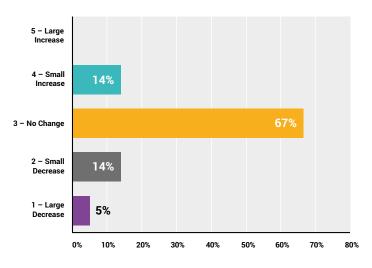
**Q5** Regarding Credit Risk appetite, how 'open for business' is your institution compared to last quarter? (We refer here to the message being passed down from on high, are you being told that you want to do more or less business?)



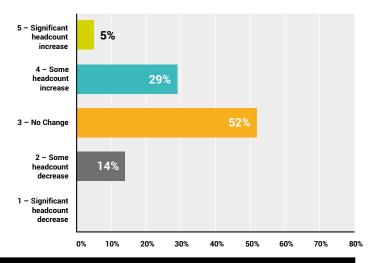
# **Q7** What is your current level of job satisfaction?



**Q4** Has your department headcount changed since last quarter?



**Q6** Is your employer looking to hire in the next 3 months?



Survey summary - For the second guarter in a row business confidence looks gloomy. 47% reporting a "somewhat negative" short term outlook and, longer term, a neutral outlook. Overall you felt that your institution has written the same amount of business in Q2 but, again, upward pressure remains to execute more with 81% suggesting an equal or higher credit appetite ongoing. Slightly flying in the face of our own activity levels, 67% of respondents said there had been no short term headcount change but looking ahead a significant 32% suggested that their institution was looking to expand the headcount. Finally the job satisfaction levels have improved in Q2 albeit remain more negative than positive. 23% of respondents saying that they are "unhappy" which is finely balanced against 13% saying they are happier. So quite frankly a very mixed bag!

### Hot topic: "...Do we hide behind email? Should the phone be used more in the workplace..."

"...Yes, but it's an evil necessity. Audit trail and people who shirk responsibility or indeed those who take credit without any real involvement, emails act as the events journal of transactions..."

#### "...Totally - a phone call yields so much more information and builds better relationships - however an email is an easier option and provides a clearer audit trail. Unfortunately with an increasing need to show and justify actions people are pushed toward email..."

"...I find the younger generation lean heavily towards emails as they struggle with word of mouth or face to face..."

# "...Sadly people fail to see the bigger picture. Email allows individuals to simply move something off their desk. As far as they are concerned that's their part done..."

"...It has to be a balance. Being hijacked by calls can be unwelcome. But a barrage of emails is unmanageable. Agree to talk when convenient works best..."

# "...Agree completely. Email is a 'Cheap' way of communicating. As many communicator experts have stated it is a 'negative profit tool'..."

"...Yes most of my colleagues hide behind emails and when you try to discuss issues face to face they ask you to send an email. It's ridiculous how no one picks the phone to talk anymore..."

#### "...People are afraid to call..."

"...Using the phone allows you to express the correct tone and sensitivity in a situation. Email doesn't and words can easily be taken the wrong way. As I've seen first hand in HR, it can explode a situation that was otherwise manageable..."

#### "...I think we have all fallen into this habit. I am beginning to recognise this and actively reverse this. Its tempting to send a mail because its so easy and convenient, however, its also convenient for the other party to avoid, or respond late to the request. If you really want something done a call is more effective..."

"...Both still have their place. Email can maintain and develop several conversations simultaneously but there are points where a conversation can assist or be necessary to progressing an activity..."

#### "...Email is a stress bringer and a disruptive work tool..."

"...Let's be honest email has revolutionised communication and made work life easier. However it has its faults and my own team are over reliant and sometimes lose sight of common sense. Come on everybody, think before you type. Can a quick call solve the matter better?..."

### recent market moves ....

April 2019

Arti Sugunan Vice President, Corporate Finance &

Syndications at Citi

April 2019

Jamie Fry Relationship Executive at Growth Street

April 2019

**Bennet Keller** Associate, Shipping Asset Management at Mount Street

April 2019

Vanessa Poetter Associate Credit Analyst at Standard Chartered Bank

May 2019

**Jyotika Dhingra** Analyst, Wholesale Credit at Bank of America Merrill Lynch

May 2019 **Mollie-Rose Cowin** Associate Director, Transaction Banking (Large Corporates) at Lloyds Bank

#### May 2019

Kam Sangha Relationship Director at Barclays

May 2019 **Matthew Taylor** Regional Manager at Paragon Bank Business Finance PLC

May 2019 **Kim Morcos** Credit Officer at BNP Paribas Asset Management May 2019 **Tony Collins** Senior Relationship Manager,

Corporate Banking at OCBC

May 2019

Hanish Lodhia AVP, Global Financial Institutions Group at SMBC

May 2019 Weicheng Hung Associate, European Corporate

Finance at Mizuho

May 2019

Goretti Lote

Head of International, Business Development at Zenith Bank

May 2019 **Donna Bradley** Head of Operational Risk at ClearBank

> May 2019 Andrew Carter Chief Risk Officer at Union Bank of India

May 2019 Olivia Blundell Associate Director, Financial Advisory & Solutions at Rabobank

> May 2019 **Songül Özer** Credit Risk Management at Morgan Stanley

May 2019 **Ravinder Kettenis** Director, Head of Supply Chain & Receivable Finance Product at Barclays May 2019 **Celso Rodrigues** Relationship Manager at Zenith Bank

May 2019 **Wahid Ali** Chief Risk Officer at Masthaven Bank

June 2019 **James Dey** Head of Debt Origination and Client Coverage at Mediobanca

> June 2019 **Andrew Keehner** Relationship Director, Bridging at Cynergy Bank

June 2019 **Connie Chen** Principal Banker, Loan Syndications at EBRD

June 2019 Sean Hanafin Executive Chairman at Greensill

June 2019 **Claire Newman** Head of Lending Operations at Relendex

June 2019

Edward O'Hara CRO at British Business Bank

June 2019 Lisa Carter Structured Trade & Commodity Finance at The Commonwealth Trade Bank

#### recent market

**moves** continued

#### June 2019

**Nilesh Parmar** Assistant Vice President, FIG at United Overseas Bank Limited

June 2019

Ramesh Googoolye Asset Manager at Mount Street

> June 2019 **Hazrath Khan**

Head of Trade Finance at Byblos Bank

June 2019 **Lewis Joiner** Associate at DBS Bank

June 2019 **Oren Riterband** Head of Internal Audit at FCE Bank

> June 2019 **Dan Smith** Relationship Manager at Ultimate Finance

> > June 2019

**Jon Matthews** Manager of Documentation Dept. at ANZ

June 2019 **Emma Broughton** Head of Syndications, Europe at ANZ

June 2019 **Ian Cogswell** Natural Resources Consultant at ICBC



June 2019 James Ambrose Regional Sales Director at Secure Trust Bank

July 2019 **Jennifer Banville** Deal Execution Manager at ING

July 2019 **Ammar Zulifqar** Vice President, Global Structured Finance EMEA (Islamic Finance)

July 2019 **Veronica Velazquez-Blakely** Money Laundering Reporting Officer at Nedbank

July 2019

Andy Duncan Head of Upstream Lending at Macquarie Group

July 2019 **Nasir Uddin** Compliance Officer at Union Bank

July 2019 **Nadia Lalliche** Senior Associate Director at Mizuho

July 2019 **Sudha Goyal** Senior Credit Manager at RBS

July 2019 Alexios Papavassiliou Head of Execution & Transaction Management at First Abu Dhabi Bank July 2019 Julien Noizet

Director, European Corporate Finance/FIG Credit at Mizuho

July 2019

Fortune Gweru Managing Director, Origination at Greensill

July 2019 **Farhad Chowdhury** Deputy Head of Financial Crime at Santander

August 2019 **Viktor Berta** Aerospace Finance at Erste Bank

August 2019 **Rebecca Owen** Head of SME at revverbank

August 2019 **Dilip Degamia** Head of Compliance & MLRO at FBN UK

August 2019 Matt Broomfield Regional Sales Director at Secure Trust Bank

August 2019 **Percy Chan** Relationship Manager, FIG at Wells Fargo

> August 2019 Eduardo Ribas Senior Credit Analyst at Europe Arab Bank

### a sample of current mandates on c-jamesjobs ....



contact us

Our door is open and all contact is treated in total confidence. If you wish to discuss your own situation, new hiring mandates, future hot topics or anything else please do use the contact details below:

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